Owner’s Manual
Soda Ash pH Neutralizer System
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## Important Information

- Read these instructions carefully and determine the location of all system components before beginning installation.
- Check all applicable plumbing, building, and electrical codes for installation compliance.
- Install the system on the main water supply.
- Systems that contain electronic components cannot be installed outside in uncovered areas.

**WARNING:**

If this or any other system is installed in a metal (conductive) plumbing system, i.e. copper or galvanized metal, the plastic components of the system will interrupt the continuity of the plumbing system. As a result any errant electricity from improperly grounded appliances downstream or potential galvanic activity in the plumbing system can no longer ground through contiguous metal plumbing. Older homes may have been built in accordance with building codes from decades ago, some of which actually encouraged the grounding of electrical appliances through the plumbing system. Consequently, the installation of a bypass consisting of the same material as the existing plumbing, or a grounded “jumper wire” bridging the equipment and re-establishing the contiguous conductive nature of the plumbing system must be installed prior to your systems use.

**Private Well:**

When adding a filtration/softening system to homes/buildings supplied by well water, the system should be installed following the pressure tank.

## Complete Parts List

**Note:** Pelican supplies the parts below to accommodate a variety of water supply lines.

### Table 1: Parts List

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
<th>Qty.</th>
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<tbody>
<tr>
<td><img src="image" alt="Solution Tank Icon" /></td>
<td>Solution Tank</td>
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<tr>
<td><img src="image" alt="50 lb. Bag of Soda Ash Icon" /></td>
<td>50 lb. Bag of Soda Ash</td>
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<tr>
<td><img src="image" alt="Chemical Injector Pump Tubing Icon" /></td>
<td>Chemical Injector Pump Tubing</td>
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</tbody>
</table>

**Note:** Drawings are not to scale.
**Chemical Injector Pump Overview**

- **Pressure Release Button** - Allows you to relieve the air pressure after install and maintenance.
- **Flow Direction Arrow** - Indicates the proper flow pattern depending on how the unit is install.
- **Dosage Adjustment** - Allows you to increase or decrease the amount of solution injected per gallon of flow.
- **Dosage Lock Nut** - Locks and unlocks the Dosage Adjustment for increasing and decreasing solution.
- **Suction Hose Nut** - Compression nut that secures the injector tubing to the injector.

**Installation**

**Chemical Injector Pump and Solution Tank Installation**

![Diagram](image)

**Figure 1**
Chemical Injector Pump Installation

**IMPORTANT!**
Install the Chemical Injector Pump into the water supply after the Pre-Filter and before any other filtration or softening system.

1. Determine the size and material of your incoming water supply line from the Pre-Filter System.
2. Mount the Chemical Injector Pump to the wall using the provided bracket. Line up the inflow and outflow connections with the current water line.
3. Remove the two red thread protectors from inlets and discard. Injector Pump has 3/4" connections, two 1" bushings are included.
4. Plumb the Injector Pump into your water line. The arrow on the body of the Injector Pump shows the correct water flow direction. The water should enter and exit the pump following the direction of the arrow.

Solution Tank Installation

1. Remove the black cap from the opening on the Solution Tank.
2. Drill one 1/2" hole into the top of the Solution Tank.
3. Insert the end of the Chemical Injector Pump Tubing with the pump foot valve connected, into the hole which was covered by the black cap on the top of the Solution Tank.
4. Feed and pull the other end of the tubing through the drilled opening on the top of the Solution Tank.
5. Determine the length of Chemical Injector Pump Tubing required for the foot valve to reach 1" from the bottom of the Solution Tank and cut tubing.
6. Connect the Chemical Injector Pump Tubing to the suction valve on the Chemical Injector Pump by removing the suction hose nut, place nut over tubing, push tubing onto suction valve and tighten nut.
7. Fill the Solution Tank using 3 oz of soda ash to each 1 gallon of water. Ensure tank is full. Thoroughly mix the solution to avoid spikes in pH.

**IMPORTANT!**
Ensure the Chemical Injector Pump Tubing is free of kinks.
Do not place the solution tank directly on a concrete floor.
Additional soda ash may be required for desired pH results.

Testing pH Levels in Water

1. Turn on the nearest faucet to the system (cold water only).
2. Listen and watch the pump to make sure it is pumping soda ash solution. Pump should pulse and not run continuously. If water is off pump will stop.
3. Let water run for 15 minutes.
4. After 15 minutes test the pH of the water at the same sink.
5. If pH test is lower than 7.0, unlock the dosage adjustment nut. Turn the dosage adjustment 2 full revolutions in the positive direction. Repeat steps 3 and 4 until the pH is at or just above 7.0. Lock dosage nut.
6. If it is higher than 7.5, unlock the dosage adjustment nut. Turn the dosage adjustment 2 full revolutions in the negative direction. Repeat steps 3 and 4 until you achieve a pH reading at or just above 7.0. Lock dosage nut.
Maintenance

Chemical Injector Pump

- Change once a year (Injector Pump Seal Kit - 3 O-Rings & Check Valve)

**NOTE:** Spare kits for replacement purposes can be obtained by calling your customer service representative at Pelican Water.

Solution Tank Refill

- Check the level of the Solution Tank twice per month. Do not let the liquid in the tank fall below ¼ full.
- Fill the Solution Tank with soda ash and treated water as needed. (Water that has gone through your filtration system).
**Warranty**

**Pelican 1 Year Limited Warranty**

Pelican Water ("Pelican") warrants to the end user ("customer") that its metering pump tubing, Diaphragm Feed Or Injector Pump, POU Drinking Systems, Shower Filter, Install Kits and flow control switches ("Covered Items") will be free from defects in material and workmanship under normal use and service for a period of 1 year from the date of original purchase.

**Limitations and Responsibilities**

Pelican's obligation to the customer under these warranties shall be limited, at Pelican's option, to replacement or repair of Covered Items by these warranties, labor is not covered. These warranties do not cover replacement filter cartridges, elements or lamps. Prior to return or repair of Covered Items, the customer must obtain a return goods authorization number from Pelican by/at and at Pelican's option, return the Covered Items freight prepaid. Any Covered Item repaired or replaced under these warranties will be returned prepaid standard freight to the original point of shipment. Expedited freight options are available at customer expense.

No warranty is made, and is explicitly excluded, with respect to defects or damages due to neglect, misuse, alterations, accident, misapplication, physical damage, or damaged caused by fire, acts of God, or freezing. These warranties apply only to the original registered owner so long as the owner owns/lives in the home in which the unit was originally installed. Customer must register their system with Pelican within 90 days of purchase* in order to obtain a warranty. Warranty will discontinue after the unit is removed from the location where it was originally installed. Warranty begins on the date of delivery of product to the customer. Improper maintenance of system (ie not replacing filters or media, for example) on time will be considered "neglect" and explicitly excluded from the warranty. Installation of any system on water conditions outside of or beyond the recommended specs of any system voids any warranty.

Pelican gives this warranty to the original owner/customer in lieu of all other warranties, express or implied, including without limitation any implied warranties of merchantability or fitness for a particular purpose or treatment of certain water and hereby expressly disclaims all other such warranties. THE WARRANTIES PELICAN GIVES IN THE ABOVE PARAGRAPHS ARE EXCLUSIVE, PELICAN DISCLAIMS ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY AND SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR IMPLIED WARRANTY OF WORKMANLIKE PERFORMANCE. Pelican's liability hereunder shall not exceed the cost of the product. Under no circumstances will Pelican be liable for any incidental or consequential damages or for any other loss, damage or expense of any kind, including loss of use, arising in connection with the installation or use or inability to use the Covered Items or any water treatment system the Covered Items are incorporated into. These warranties are governed by the laws of the state of Florida and may change at any time without notice..

*Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.

**For all orders placed on or after June 3rd, 2019.**
Warranty Registration Form

Send in this Warranty Registration Form to validate your warranty or visit PelicanWater.com to complete warranty registration form online.

Pelican Warranty Registration Form

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Model/Serial Number:

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Send To:

Pelican Water Systems
3060 Performance Circle, Suite 2
DeLand, FL 32724
Phone: 1-(877) 842-1635

Plumber's Information (optional)

We like to recommend good plumbers throughout the USA and if you were happy with your installer please give us their information so we can pass it on as a courtesy. Thank you for your time.

Name of Plumbing Company used to install system: _____________________________________________

Phone #: _______ __________________ of the Plumbing installer