



Water Quality Association
International Headquarters & Laboratory

4151 Naperville Road
Lisle, Illinois 60532-3696 USA
Phone 630 505 0160
Fax 630 505 9637
www.wqa.org

A not-for-profit organization

November 12, 2012

Robert Prentice
Pelican Water Systems
via: robert@pelicanwater.com

RE: Salt free Water Softener

Dear Robert:

Per your request on November 5th 2012, please consider this letter as serving as the Water Quality Association Gold Seal Certification body's acceptance of Pelican Water Systems term "salt free softener" in conjunction with the WQA Gold Seal and WQA-certified products. Any use of the WQA Gold Seal in proximity with the term "salt free softener" must be clearly delineated as to avoid confusion in the marketplace.

Sincerely

A handwritten signature in cursive script that reads "Sarah Zrout".

Sarah Zrout
Quality Manager